

Port of Newport

Partners in Excellence



TCS

SECURITY SERVICES, INC

History

In October of 2010, TCB was contracted by the Port of Newport to Provide Security Services, RV Park Inventory, and Nightly Boat Inventory. These services were deemed more efficient for the Port to Contract with a Private Company because of the high cost of employing these services with Port Employees as well as compliance with State and Federal Regulations. At the time that the contract was awarded to TCB, It was estimated that moving the Port to these contracted services would save over \$30,000 per year.

Sine that time, TCB has expanded its services to the Port to include data management, code enforcement, camera monitoring and many others. During this time period, TCB Officers have responded to an array of activities on the port to include Vessel Fires, Sinking Vessels, Surf Rescues, Drug Complaints, Trespassing Complaints, Land Slides, and many other types of calls.

Services TCB Currently Provides The Port of Newport

Patrol of the Property

Monthly Analytical Reporting

RV Park Inventory

Trespass Management

Boat Inventory

Electronic MLA Storage

Code Enforcement

24/7 Dispatch Services

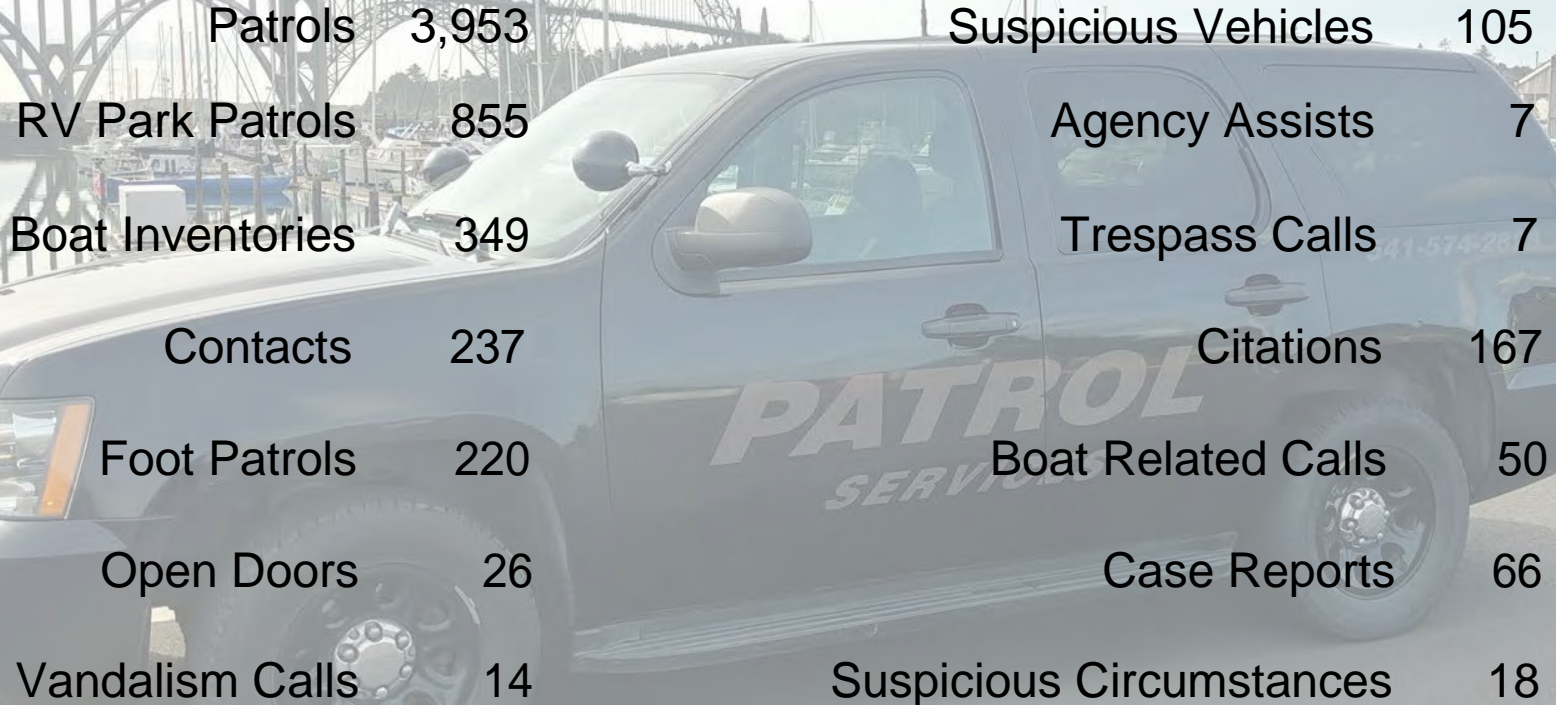
Citation Management

Daytime Emergency Response

Emergency Drill Participation

Surveillance Camera Monitoring

2018 Statistics



Patrols	3,953	Suspicious Vehicles	105
RV Park Patrols	855	Agency Assists	7
Boat Inventories	349	Trespass Calls	7
Contacts	237	Citations	167
Foot Patrols	220	Boat Related Calls	50
Open Doors	26	Case Reports	66
Vandalism Calls	14	Suspicious Circumstances	18

Technology Used for the Port

Electronic Ticketing – In years past, The Port has provided Ticket Books to TCB for the purpose of Enforcing Port Facility Codes. These Ticket Books had to be customized and printed on costly Carbon Paper. In 2018 TCB Purchased Bluetooth Printers and Software that enables us to write all PFC Violations electronically. This saves the Port the cost of ordering the custom Ticket Books and enables us to change the fee schedule with the simple click of a mouse.

UHF/PTT Radio System – This year TCB has purchased all new radios for a new UHF Radio System. We are also integrating Push to Talk Technology that will allow us to use a mobile app to communicate on a traditional radio network. This will allow our command staff to communicate with officers from anywhere in the world through a mobile data or internet connection. This system would also allow local Emergency Managers to tie into this network in the event of a major emergency.

Technology Used for the Port

CAD and RMS – Officers use CAD (Computer Aided Dispatch) and RMS (Record Management System) to document activities on the Port. All activities on the Port are recorded through our CAD system. Any Vehicles, Persons, or Property that are involved in these contacts are recorded and then stored in our RMS system. We also use the RMS system to store MLA information so Officers and Dispatchers can contact the responsible parties for any Boat that has filed an MLA with the Port when problems arise.

Body Cameras – In 2016 we introduced Body Cams to our Port and Patrol Officers. This enables our Administrative Staff to investigate citizen complaints, gives valuable evidence in criminal cases, and aids officers in accurate report writing for incidents that require documentation. The next slide is footage from a Surf Rescue conducted by one of our Officers in April of 2018 on Port Dock 7



What to Look for in the Future

Daytime Patrols – Around late November, TCB started conducting daytime patrols focusing mostly on Parking Enforcement in the Port Dock 3, Port Dock 5, and South Beach Marina Parking Areas. We are beta testing this concept at no extra cost to the port for a few months to see if it would generate enough revenue as well as parking compliance to be worth it for the port to move this to a full-time or part-time paid service.

Training for Patrol Officers – This winter we will be focusing on mandatory training for all the Patrol Officers that service the Port. Training topics will include Drug Recognition, Defensive Tactics, Verbal Control, ORS training for person and property crimes, as well as many other topics.

New Body Cameras – In the first quarter of 2019, we will be purchasing three new body cameras for the patrol division. These body cameras will present HD Quality footage as well as more storage for incidents that last longer than just a few minutes.

An aerial, high-angle photograph of a busy port. Several large cargo ships are docked at a long pier. The ships are filled with colorful shipping containers. The water is a light blue-grey color. The sky is overcast and grey. The overall scene is industrial and busy.

Any Questions?